



## Hayes Guitar Shop, LLC

33525 Hathaway  
Livonia, Michigan 48150-2627  
313-605-1414

### — CUSTOMER PROFILE —

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Secondary Phone: \_\_\_\_\_

Preferred time to call: \_\_\_\_\_ Email Address: \_\_\_\_\_

### — INSTRUMENT PROFILE —

Instrument Type: \_\_\_\_\_ Manufacturer: \_\_\_\_\_ Model: \_\_\_\_\_

Method (finger, pick, slide): \_\_\_\_\_ Style (jazz, rock, blues): \_\_\_\_\_

String Manufacturer: \_\_\_\_\_ Type: \_\_\_\_\_ Gauge: \_\_\_\_\_

### — ACCEPTANCE GUIDELINES —

Hayes Guitar Repair Shop accepts work under, but not limited to, the following conditions.

1. All services are at will and by appointment only
2. Instrument serial number(s) must be clearly legible with no indication of alteration
3. Customer must be in possession of proof of instrument ownership
4. Cash or check in full is due at completion of service
5. Instruments must be picked up within 72 hours of completion
6. Instruments left 30 days after completion will incur a \$25 per month storage fee
7. Instrument must come in a case
8. All communication concerning an instrument I am working on must be verbal—no email instructions, etc.

Your signature will indicate that you have read and agreed to Hayes Guitar Repair Shop acceptance guidelines.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_